



# ICTO




## Help Desk & Computing Facilities

# ICTO Help Desk

## Main Function

provides general technical support for all UM students and staff

### Contact Us

<b>Location:</b>	Room 2085, 2/F, Central Teaching Building E5
<b>Hotline:</b>	8822 8600
<b>IT Service Management System:</b>	<a href="https://itservice.um.edu.mo">https://itservice.um.edu.mo</a>
<b>Email:</b>	<a href="mailto:icto.helpdesk@um.edu.mo">icto.helpdesk@um.edu.mo</a>
<b>eMap:</b>	<a href="#">CLICK HERE</a> 



# Computing Facilities

## Venue



6 Computer Rooms



Optical Mark Recognition (OMR) Room



Video Conferencing Room

## Equipment



Notebook Computer



Speakerphone & Webcam



Conference Phone

To reserve the computing facilities, please submit a request through [UM Resource Booking System](#)